



INVESTOR IN PEOPLE



**The Queen's Award
for Voluntary Service**
The MBE for volunteer groups

The Ear Foundation

Hearing & Communicating in a Technological Era



Cancellation Policy

Sometimes things change.....

You:

If you need to cancel 21 days or more before a course or conference – just let us know for a full refund. If it's less than 21 days we'll move your credit towards another event of your choice in the current or subsequent programme. If you have not yet paid for your course, the full invoice amount is due.

Us:

We try and keep all changes to a minimum - but with the programme planned over 6 months ahead some are inevitable. We aim to give at least one month notice of any changes. If we cancel or postpone a course, you have 3 options - a full refund, the new date or credit towards another event of your choice in the current or subsequent programme. Unfortunately we're not able to cover costs associated with travel or accommodation.

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Members of Cochlear Implant European and UK User Groups

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