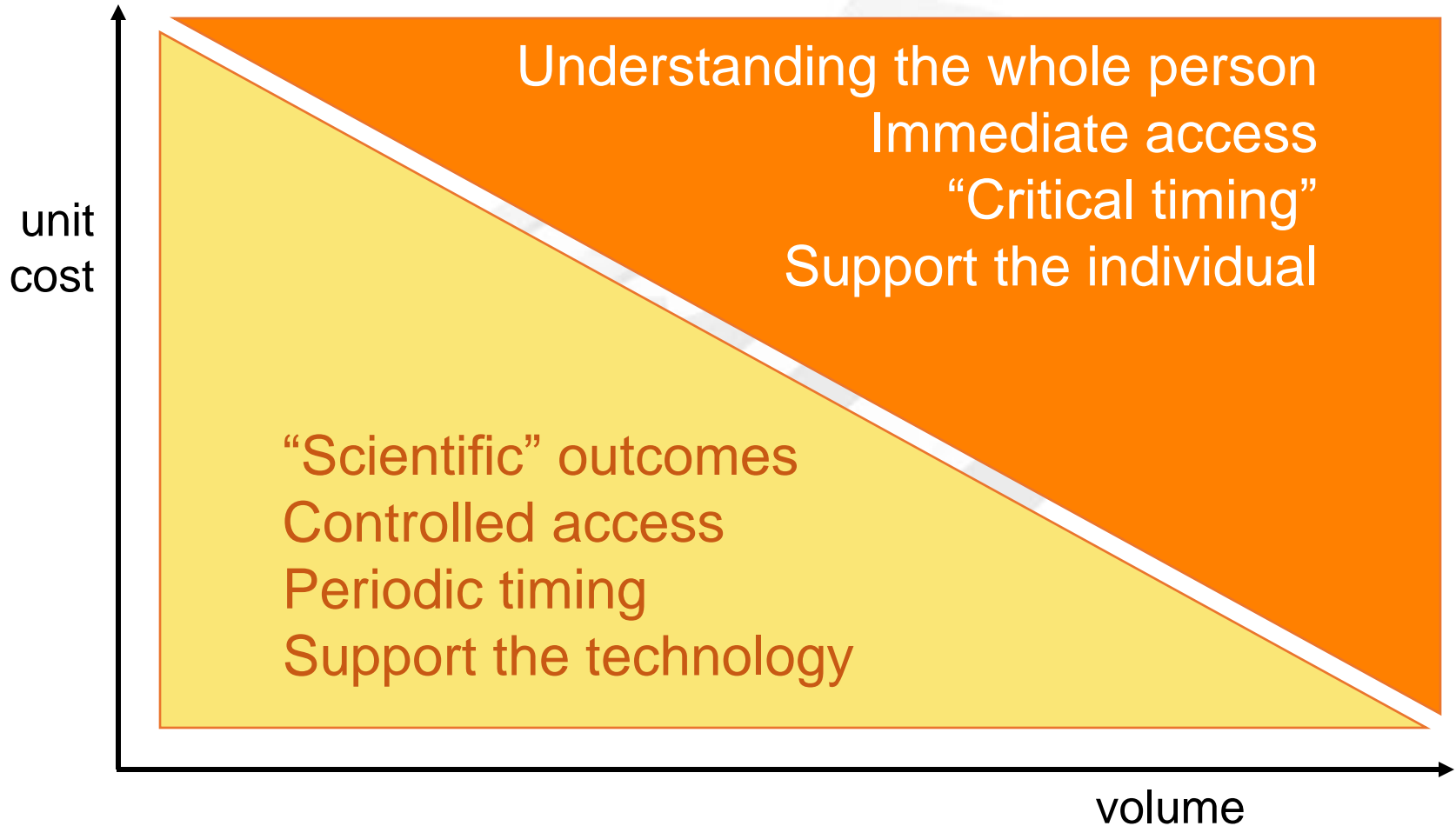

The Ear
Foundation



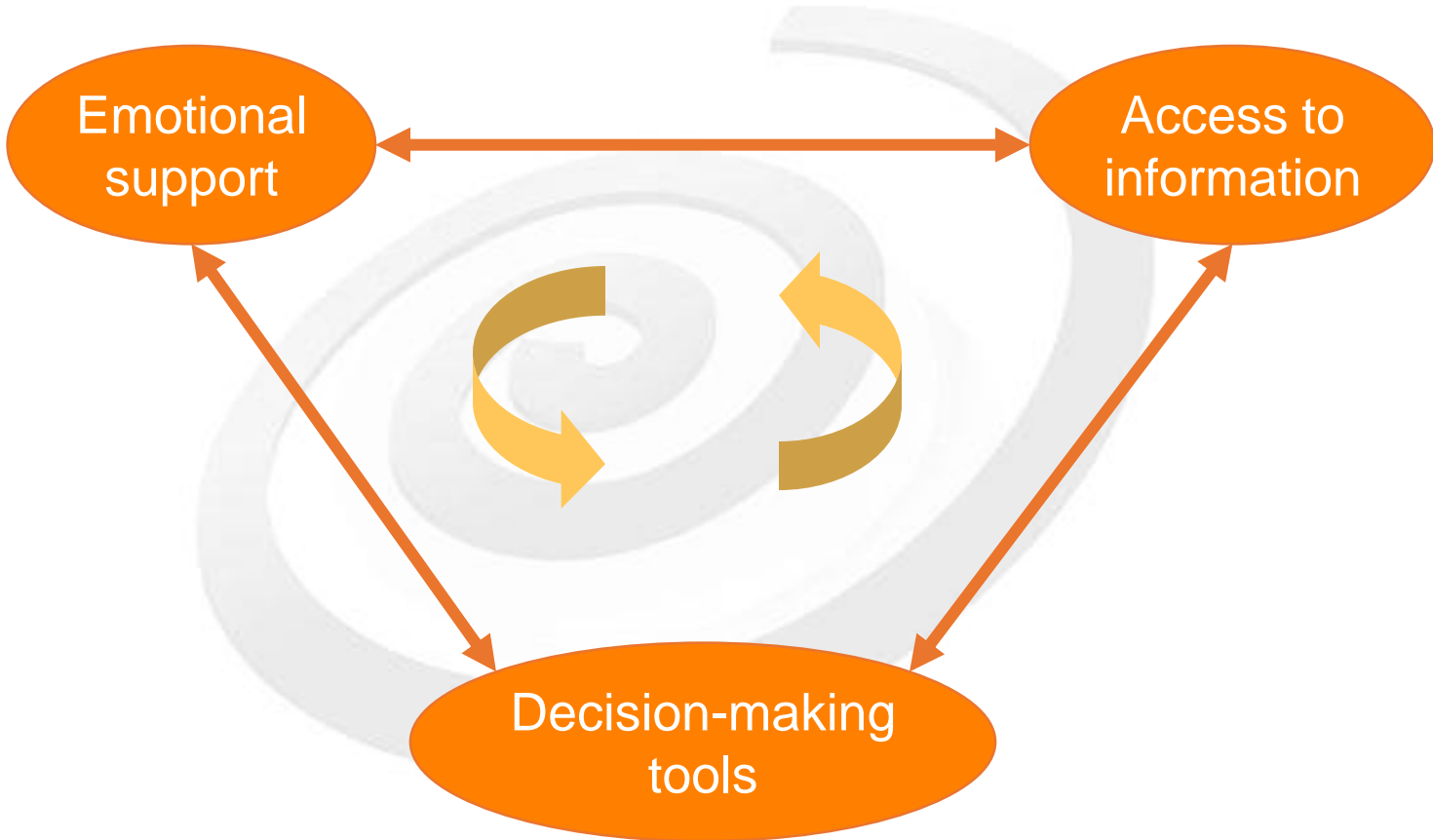
Change for Users?

John Atkins
Chair, Ear Foundation

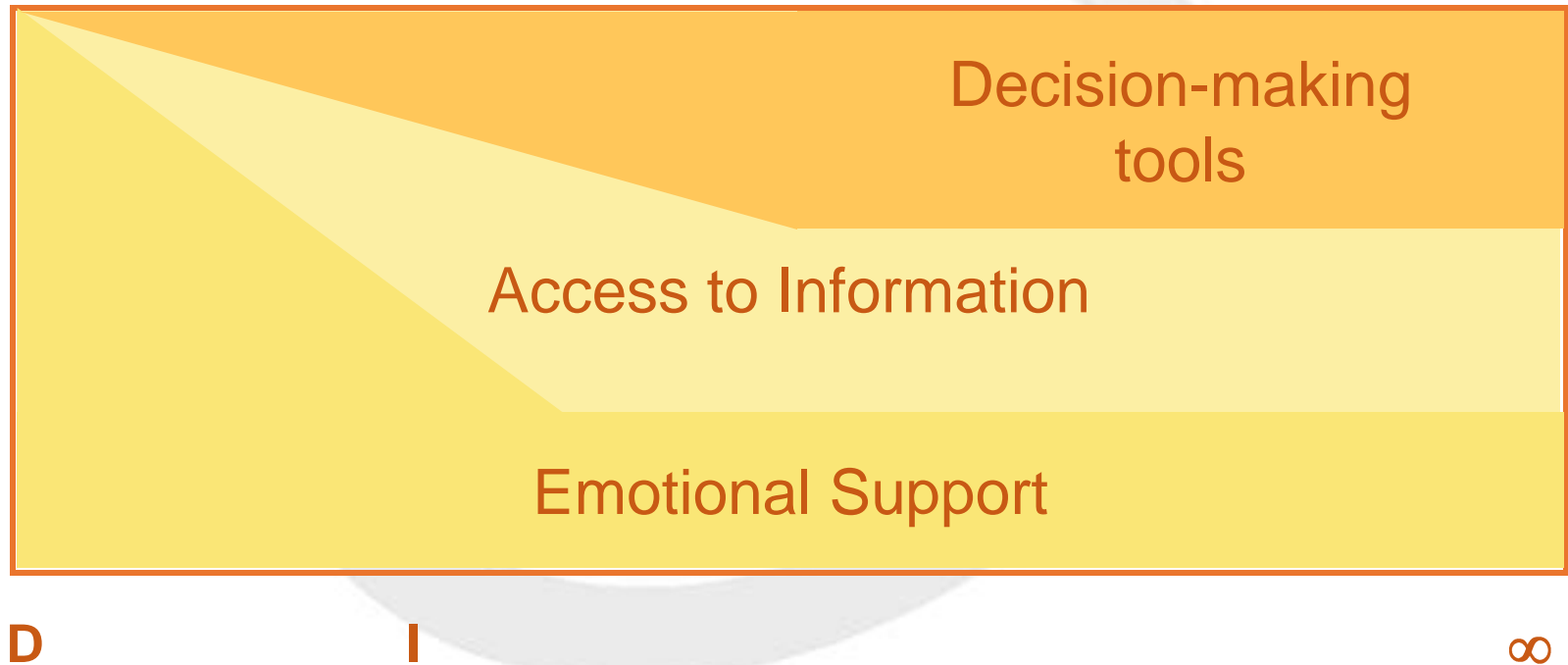
The two estates



A changing pattern of support ...



... over time



Which means ...?

Emotional support

- ◆ Reassurance against guilt
- ◆ “A well-travelled route”
- ◆ Look forward not back

Access to information

- ◆ Technologies and their alternatives
- ◆ Sources of information and their underlying contexts

Decision-making tools

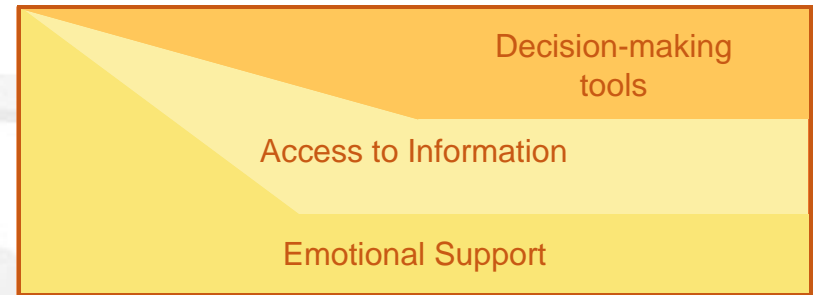
- ◆ Case studies
- ◆ Probabilistic
- ◆ “what to look for”
- ◆ “how to judge”

Decision-making tools

- ◆ Case study and probability
 - ▶ “the best will achieve ...”
 - ▶ “the least you can expect ...”
 - ▶ “at least half do as well as ...”
- ◆ What to look for and how to judge it
 - ▶ what makes a good school
 - ▶ what sort of clinical support and how to use it
 - ▶ what to ask for in follow-up
- ◆ A counter to “too much neutrality”

The meaning of ∞

- ◆ Needs do not decline
 - ▶ Choice at primary – easy
 - ▶ Choice at secondary – difficult
- ◆ “S(10) > S(1)”
 - ▶ Specific “ten year check”?
- ◆ Other S points? We may not know yet
- ◆ Biggest challenges yet to come?



∞